

Meet Me in Cape Town FAQ's

➤ What are the seasons in South Africa?

- **Spring:** September, October, November
- **Summer:** December through March
- **Autumn:** April, May
- **Winter:** June through August

➤ What is the best time of the year to visit?

- A beach holiday is best during peak summer from December to February. Late April to early June has crisp and clear days. July and August are mid-winter, and have the most rainfall but there are also frequent beautiful sunny days. Depending on your interests the off season can definitely be a great time to visit Cape Town while it is a little quieter and if you are looking to tie in a nice Safari trip. Cape Town has a strong South Easter wind that blows frequently from November to January

➤ What travel documents do you need?

- For travel to Cape Town you need a valid passport (with at least one month valid post departure) You also need a return or onward ticket.
- Do I book my own flight?
 - Yes

➤ Is housekeeping included?

- Yes, daily house-keeping from Monday – Sunday.

➤ How far is the airport?

- Cape Town International Airport is 20 minutes from Cape Town CBD and 30 minutes from Clifton, Camps Bay and Constantia.

➤ Where are the best beaches?

- Cape Town enjoys TWO Oceans, the Atlantic and the Indian Ocean, both providing many wonderful beaches.

➤ What language do you speak in Cape Town?

- There are 11 official languages in Cape Town. The most common languages spoken are English (spoken most widely), Afrikaans and Xhosa.

➤ Is Uber used in Cape Town?

- Uber is widely used, however I will assist with a driver during most of your stay.

➤ Where are the wine farms?

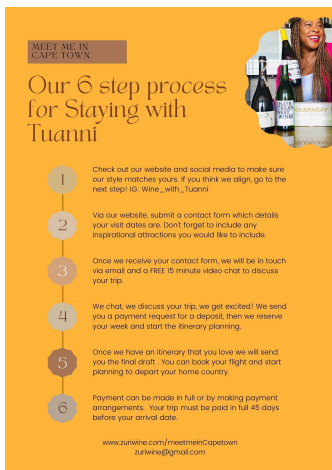
- The most popular and most visited wine farms are situated in Constantia, Franschhoek and Stellenbosch and Elgin. Constantia is 20 minutes for the CBD, Franschhoek and Stellenbosch are 50 mins – 1 hour and Elgin which also leads onto the Hemel en Aarde Valley is around an hours drive.

- Is it difficult to bring wine back?

■ Not all!! I can even help you pack it. Its best to have an allowance for one extra suitcase.

➤ Is it safe to visit Cape Town?

- Cape Town often has negative press in the media when it comes to safety. It must be remembered that the majority of crime that happens around Cape Town takes place in the townships, not where



you will be staying during your vacation. It is important to be mindful, and keep belongings close to you to avoid opportunistic theft of mobile phones etc.

- **Cell Phones / mobile phones / data usage and purchases?**
 - You can buy mobile phone data from the airport in Cape Town. There is also free wifi in Cape Town Airport. The accommodation has wifi and there is also wifi in the drivers vehicles.
- **What currency does Cape Town use?**
 - In Cape Town we use the South African Rand
- **How much should you tip in South Africa?**
 - In Cape Town it is recommended to tip between 10 and 15% of your bill at restaurants. You may also tip house-keeping staff / tour guides and so on. For example, a housekeeper may be tipped the equivalent of one day's wage for a week's stay (R350 about \$20).
- **Should you get travel insurance?**
 - Yes, it is highly recommended and most airlines are happy to purchase/assist with travel insurance when booking your flights.
 - I recommend this Travel Insurance company <https://www.insuremytrip.com/> . They provide a variety of comprehensive cancel for any reason insurance options. Many CFAR insurance plans include medical insurance.
- **How to spend your free time in Cape Town?**
 - There are many tours/activities to choose from for e.g. – you could take a helicopter ride overlooking the beautiful Atlantic Seaboard, go wine tasting, be a beach bum, take a hop on hop off sightseeing bus, join the mother city's favorite weekday pass-time "first Thursdays", Table Mountain (it is a must), take an everlasting hike up Lions Head or spend the day exploring Simons Town to name a few.
- **What credit cards are accepted?**
 - Visa and Mastercard are generally more widely accepted. However, American Express is accepted in some instances
- **What are your check in/out times?**
 - Our check in and check out depends on the time your flight arrives and departs.
- **Can you help with additional activities during our stay?**
 - Yes, we can assist with arranging a wide range of excellent activities to do in Cape Town! Once your trip is confirmed we will discuss your added requirements and you can request additional activities during the trip. Additional activities are at your own expense.
- **Are there any additional costs?**
 - Yes, if you decide to choose extra activities on the itinerary or outside the itinerary, you will be charged accordingly.
- **When are your "charge over" days?**
 - If you decide to stay over the eight days, you will be charged \$300 per day/night.

Payment Terms

- **When booking a "Meet Me in Cape Town Experience", what are the payment terms?**
 - We require a \$250 deposit to secure the booking and the balance to be settled 2 months prior to your trip .
- **Can I cancel my booking?**
 - Yes, you are able to cancel your booking. **However the initial deposit of \$250 is non refundable.**
 - Our cancellation policy is;

- Bookings canceled more than 61 days prior to arrival date pay a 10% cancellation fee in addition to the deposit.
- Bookings canceled less than 60 days from arrival date pay a 100% cancellation fee.

➤ **How do I pay?**

- Best method of payments used are credit cards. We will send you a payment link. You can also pay via Zelle or Paypal
- Payment plans are available with a minimum of \$100 per month per payment.

Please read the small print:

TERMS & CONDITIONS SUMMARY

Payment:

Full payment or a deposit is required at the time of booking.

Reservation is only confirmed upon receipt of payment.

We accept various forms of payment, including credit/debit cards, PayPal, Cashapp, Zelle, and Venmo.

Cancellation:

For Zuri Wine Tasting, there are no refunds or trip/event/class credits for cancellations made on the same day as the scheduled activity, for "no-shows," or for late-arriving guests who miss the departure or class.

In certain cases, we may offer credit toward a future experience or allow the transfer of the reservation to a friend or family member.

Photographs:

Photography:

All photos taken by Zuri Wine Tours during the wine tour/event are the property of Zuri Wine Tours.

By making a reservation, you provide unrestricted consent for the use of these photos for marketing and promotional purposes of Zuri Wine Tasting.

Acceptance:

Payment and booking reservation signify acceptance of all the aforementioned terms and conditions.

Contact:

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